

Traffic Signal FAQ's

1. I suspect that a traffic signal may be malfunctioning, who do I notify?

Please call the Saratoga Springs Police Department non-emergency number (518)584-1800.

2. The walk signal is too short, why doesn't the walk signal stay on for the time it takes to cross the street?

The Walk signal is only intended to indicate to pedestrians that they can begin crossing the street and is not supposed to be on for the entire crossing time. The pedestrian clearance time signal, which is a combination of both the flashing Don't Walk and solid Don't Walk signals, once illuminated, are required to be on for the entire crossing time before releasing conflicting vehicle traffic. Pedestrians who have started crossing during the Walk signal should continue to cross during the flashing Don't Walk signal. Once the flashing Don't Walk is illuminated, pedestrians that have not started crossing are not permitted to begin crossing.

The operation of traffic signals and the minimum timings that must be provided is strictly regulated by the National MUTCD, and New York State Supplement.

3. I have a traffic signal related concern and/or question, who do I contact?

Traffic signal related concerns can be submitted by filling out the [Traffic Watch](#) request form located on the City Web Site under the [Public Safety Department](#) web page.